



PROCESS MANAGEMENT

Beyond its formal definition, we understand the processes as a network of conversations and commitments that determine what a business is and can be.

THERE IS AN **OPPORTUNITY**

What is possible with Automation & Process Reengineering

RETHINK: process reengineering aimed to help organizations fundamentally rethink how they do their work in order to dramatically improve customer service, cut operational costs, and become world-class competitors.

ASK QUESTIONS: basic questions are asked, such as "Does our mission need to be redefined? Are our strategic goals aligned with our mission? Who are our customers?"

PROCESS FOCUS: re-engineering focuses on re-designing the process as a whole in order to achieve the greatest possible benefits to the organization and their customers.

DON'T JUST AUTOMATE: the major challenge for managers is to obliterate forms of work that do not add value, rather than using technology for automating it

IT: information technology has historically played an important role in the reengineering concept. It is considered by some as a major enabler for new forms of working and collaborating within an organization and across organizational borders

WHAT ARE THE **OPTIONS**

Automation & Process knowledge

NT Advisors work with standard methodologies aligned with PMI® Project Management Institute

Our state of the art Project Management practice is recognized and awarded for the top management organizations within the world



The Project Management Institute is the world leader Organization that centralizes, standardizes and publishes standards for Project Management.



In 2014 NT Advisors received the PMI Award for Project Excellence.

WE WANT TO PRESENT OUR **SERVICES**

Advising services covering all areas of Automation & Process Reengineering

Process Mapping

- Inputs & outputs detection
- Roles definition
- Control steps definition
- Bottlenecks identification
- Risks mapping

Handbooks Development

- Process handbooks redaction
- Implementation of schemes to revise and update
- Review and standardization of forms and documents
- Assistance during certification process

Managing By Objectives

- Assistance in objectives definition
- Process stakeholders development
- Follow up process implementation & tools implementation
- Balanced Scorecard

Optimization

- Resources optimization
- Down times & bottlenecks reduction
- Business standardization

Information systems

- Systems audit
- Assistance in systems strategy definition
- Information flow optimization
- Detection of inconsistency between processes and technological tools

ABOUT US

NTadvisors»

We are an advising firm with more than 13 years of experience in helping our clients achieve better results

Services areas:

Project management
Technology
Business Development
Digital Marketing

Some of our clients:



Our Awards:



2014 Project Management Excellence
Award Winner



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INSURANCE & MEDICAL GROUP

BRIEF: important group distributor of drugs & medical supplies and life insurance services

SOLUTION: strengthen the three fundamental pillars of organizational management :

- Processes: mapping, analysis and optimization and business metrics definition
- IT: software audit, improvement opportunities identification, risks exposure reduction
- Staff: cultural change, training & professionalization

RESULT: impact in the revenue of the company

- US\$ 20M savings
- US\$ 40M risk reduction